

DATA SUBJECT REQUEST FORM

FEBRUARY 2024

If you have a concern about the way we are handling your information please complete the form and send to:

info@mediamark.co.za & Charlie.wannell@mediamark.co.za

For example if you feel we:

- are unlawfully processing your personal information;
- are not keeping your personal information secure;
- are misusing your personal information;
- are keeping personal information about you for longer than is necessary;
- hold inaccurate personal information about you;
- have disclosed personal information about you;
- have collected personal information for one reason and is using it for something else; or
- have accessed your personal information without your authorization.

If you have any queries or questions regarding your Personal Information or how we Process it, please complete the form below to log a query. This email address is actively monitored, and we endeavour to respond to all requests within 1 (one) month.

If possible, please supply all or any of the following information to assist us in the Process:

- Full name of the person lodging the complaint
- Contact details such as email address and telephone number
- How the personal data was collected (if known)
- All necessary information (such as your account number and what you think we have done wrong)
- The timeframe over which the suspected wrongdoing occurred (if known); and
- Any evidence in support of the complaint

FILL IN THE BELOW:

In order to verify your identity should you request a copy of your data or information about your data, we may ask for a copy of your passport, driving license, national identity card or birth certificate.

Name	
Surname	
Email	
Contact Number	
Nature Of Enquiry (Choose from):	
<ul style="list-style-type: none">- General Service Query;- Data Privacy Query;- Responsible Disclosure	
If Data Privacy Enquiry - (Choose from):	
<ul style="list-style-type: none">- Right to Access;- Right to be forgotten;- Right to Rectification;- Right to Object to; Processing;- Right to Restriction;- Right to Data Portability;- Right to raise a complaint;- Right to be Informed	