Mediamark

Radio insights you've never heard of

# Lead the generation

with first party radio data direct from one-million real listeners.



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# Tailor-made radio solutions

# SoundInsights

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## Who Is SoundInsights For?

- SoundInsights is perfect for businesses looking for new ways to grow in an evolving
- COVID-19-impacted landscape.
- SoundInsights enables you to deliver the right message to the right audience, in the most impactful manner, based on facts.
- If you're wondering what your customers *really* think about your brand, SoundInsights can help you find the answer.
- **SoundInsights** is here to enable **deeper customer understanding** and insight-based decisions, empowering you and your business., and helping you stand out from the noise.



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### How Can YOU Utilize SoundInsights?

#### Win Customers

From leads, to insights, to creating a viral campaign, our surveys are customised to help you achieve your objectives with impact.

#### **Tell Your Story**

Create an editorial series, and combine it with a brand survey, or place a quick poll in editorial content. With a 2 week turn-around from survey to results, you'll save time and money otherwise spent on surveys conducted by market research institutes, or the purchase of secondary data.

#### **Engage Your Future Customers**

Utilise our survey tool to generate engagement and feedback related to your current topic or product content directly in your post. Your customers will be made aware of your advertising message in a playful and active manner. Include Interaction banners after the survey. The surveys can also be used to bolster a newsletter database.





### How Can YOU Utilize SoundInsights?

#### Quiz Tool

Captivate customers with your own quiz to generate a high level of attention and long-term engagement of the user with your company or your products.

#### **Targeting Opportunities**

Place your advertising where your target group already is by utilising user interests to determine delivery in a targeted manner. Our advertisers get access to a current target group catalogue with proof of origin.

#### **Connect With Your Customers**

Our surveys, competitions and quizzes can be used to bolster a newsletter database.

With our Data Management Platform, our customers learn more about their newsletter subscribers, and can use this knowledge for targeted newsletter campaigns.







## **In Summary**

- Kagiso Media Radio's SoundInsights connects businesses and customers in real time. From a simple poll asking for an opinion, to an in-depth survey, SoundInsights has the ability to deliver the answers a brand needs and help create meaningful connections.
- SoundInsights will uncover compelling insights based on your target market, to help the business make informed decisions.
- With access to a wide range of radio station listeners from East Coast Radio and Jacaranda FM we will never survey the same person twice. Therefore, results will be more statistically significant, organic and genuine, and therefore more valuable.
- SoundInsights uses Data Management Programs, which allow East Coast Radio and Jacaranda FM to collect data across a wide range of platforms.
- This is not just about tracking interests and search terms. SoundInsights can speak directly to the targeted audience and gauge their sentiments, inviting the audience to participate and share their views.





### SoundInsights

### First Party Data Surveys

Our packages range from R20K to R140K

An incentive to participate is required

We guarantee 350 respondents per survey

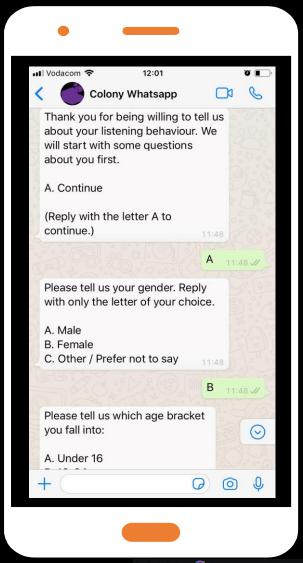
You will receive an Insights Presentation + Raw Data





## WhatsApp Bot

- A companion 2-3 question survey that can be added to the following:
  - Competitions with a key-word entry mechanism
  - Pop up activations utilizing a key-word
  - Donations or CSI campaigns
- Our WhatsApp Bot is a great organic addition to a direct response to the station as an extension of a campaign
- Works for Lead Generation and Direct Digital Marketing
- Good for topline insights as opposed to detailed research
- Incentive to participate
- Sample size is dependent on campaign







### SoundInsights

## Standard Survey (excluding DMP)

- ±10 customized questions supplied by client, workshopped in conjunction with the Market Engagement Manager and Mediamark Analytics and Insights teams included
- Lead generation with opt in the list of opted in responses shared with client
- Minimum sample size of 350
- Social Media Promotion
- Incentive to participate
- Optional on-air promotion can be included at an additional cost



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What is important when choosing a medical scheme for you and your family or even for your employees?

Take the survey and let us know.





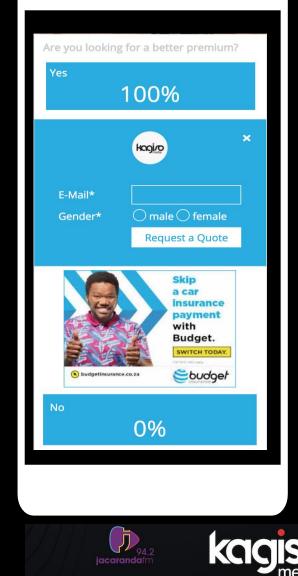




### SoundInsights

## **Pinpoll Survey (including DMP)**

- ±10 customized questions supplied by client, workshopped in conjunction with the Market Engagement Manager and Mediamark Analytics and Insights teams included
- Survey contextualized with related content on our website, or available across the site
- Perfectly tailored survey with client corporate branding, inclusive of client advert within the survey, with link to client landing page, or preferred link
- Minimum sample size of 350
- Lead generation opt in database
- First party data audience insights on participants, including interests (via Pinpoll DMP)
- Option to re-target ads to survey participants and lookalike audiences within our DMP, based on interests via DMP and Programmatic platform
- Social Media Promotion
- Incentive to participate
- Optional on-air promotion can be included at an additional cost





# **Investment Summary**

	Jacaranda FM	East Coast Radio	Both Stations
Pinpoll Survey	140,000	140,000	200,000
Standard Survey	50,000	50,000	80,000
WhatsApp Bot	20,000	20,000	30,000



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EastCoastRado



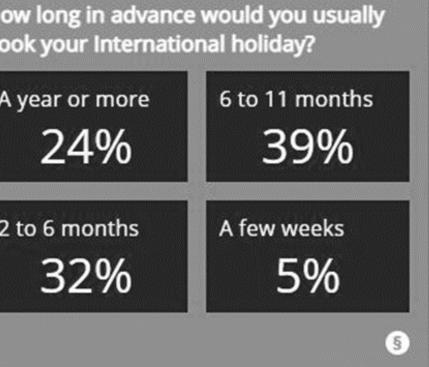
## **TERMS & CONDITIONS**

- Surveys are subject to approval and availability, with a maximum of 2 client surveys/ month
- Maximum of 15 questions per survey, with 10 related to client brand
- All surveys created using Pinpoll require a content piece. This content/ article can be provided by client according to required specs, or created by station to support the poll, with client input as required
- Our WhatsApp Bot return questions can only be purchased as an element of a client competition/ campaign, and cannot exceed 3 questions
- All surveys/ polls must include an incentive, to be approved by station. The minimum cash incentive is R2000 for one winner. If more than one winner is required, a R1000 incentive for 3 winners will apply
- Questions may be edited to increase audience participation, with any changes to be communicated to client in advance
- All Lead Generation campaigns require an opt in
- Neither Raw Data nor Profiles of respondents may be shared without an opt in
- One week is required to gather responses. A client presentation will be shared a minimum of one week after the survey closing date
- All costs quoted exclude VAT.
- See www.Mediamark.co.za for general t's and c's



## **SURVEY QUESTIONS**

When booking your International Holiday do you make use of a Travel Agent?		How long in advance woul book your International he	
<sup>Yes</sup> 40%	∾ 27%	A year or more 24%	6 to
Only for certain trips 20%	No, but I would like to 14%	2 to 6 months 32%	A fo
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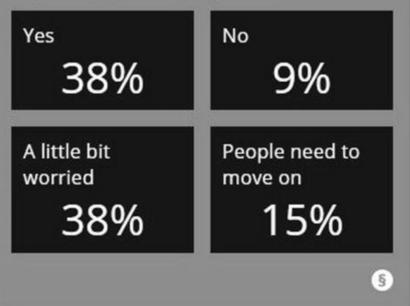


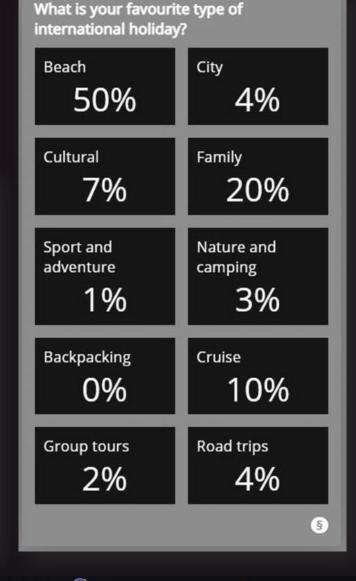
Would your booking dates be dependable on discounts available from your Travel Agent?

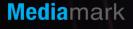
Yes, I'm always	No, I can only
looking for the	travel at certain
good deal	times
59%	13%
I could be a bit	I'm not really
flexible if the	worried about
price was right	discounts
23%	5%

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Are you still worried about Covid and its impact on your travel plans?

























### **Pinpoll Survey**

 We ran a 5-question survey inside an online advertorial around international travel during the pandemic on JacarandaFM.com

#### Timing:

- The poll ran from 22 September until 28 September 2020.
- DIGITAL PROMOTION:
- The poll was promoted on Jacaranda social media channels.

#### Incentive To Engage:

• An incentive of R2,000 for one winner was offered.

### Results

Respondents: 757 across the survey

Entries: 144 into the competition

Opt Ins: 100 said YES to more info from client





# Thank You



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